TJX Case Reading Preparation

Discussion Questions


In the following questions, consider especially missed decisions, wrong decisions, and right decisions.

Left of Incident:

1. What kinds of risk assessment drove the decision not to upgrade their wireless security standards?

2. In what ways might TJX be considered as NOT “in compliance”? What compliance guidelines could apply to TJX?

3. In what ways would the use of a security planning methodology like OCTAVE, have changed the decision making that set the security posture of TJX prior to (or during) the security breaches beginning in 2005?

Right of Incident:

4. In what ways could security planning methodologies like OCTAVE drive better management decision making in the incident response period beginning in 2007?